

Smarthinking Technical FAQs

1. How much computer memory do I need?

Windows PC = 16MB
Apple Mac OS = 32MB



2. What type of browser should I use?

a. Windows PC users need:

Internet Explorer 5.1 or higher
Netscape 6 or higher

b. Apple Mac OS users need:

Internet Explorer 5.1 or higher

Netscape browsers on the Apple Mac OS platform are not supported with the SMARTHINKING application. You may experience difficulties with Mozilla and Safari browsers as well.

Internet Explorer on the Mac OS 9 platform is not currently compatible with SMARTHINKING's Flash-based whiteboard. However, Mac OS (platform users should still be able to use other SMARTHINKING features including the Essay Center.

3. How fast does my internet connection need to be?

You will need at least a 56K modem connection for the best results; however, a 28.8K modem connection will also work without major problems.